



### IAM Institute of Applied Media Studies

#### **International Workshop**

Advances in Flood Forecasting and the Implications for Risk Management

Alkmaar, The Netherlands, 25-26 May 2010

Media do not report on forecasts, they report on events

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Modes of information and communication in flood forecast / natural disaster forecast

Implicit understanding of information:

top – down; one direction

from authorities to concerned resident population

from those who know to those who don't know

from one point to many points



Focus on mass media

Focus on journalistic coverage of topics and events





Mass media – technical channel

Mass media – an intellectual endeavour; making sense

## zh aw

#### Media do not report on forecasts, they report on events

Mass media and journalistic reporting can provide information to the general public in each phase of a disaster life cycle

FEMA, Federal Emergency Management Agency: Prepare for emergencies and disasters / respond to them when they occur / help people and institutions recover from them / mitiogate their effects / reduce the risk of loss / prevent disasters from occurring

See also: ten Brinke, Wilfried B.M. / Saeijs, Geesje E.M. / Helsloot, Ira / von Alphen, Jos (2008): Safety chain approach in flood risk management, in: Proceedings of the ICE – Municipal Engineer 161, 2, 93-102.

See also: Aini, M.S. / Fakhrul-Razi, A. (2010): Development of socio-technical disaster model, in: Safety Science, article in press.

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#### Media do not report on forecasts, they report on events

Mass media and journalistic reporting – relevant player in disaster management



Mass media – technical channel

Single most important source of information

Reach. Just in time. Everybody will tune in. Salience and Relevance. Mass media messages are believed to be correct, accurate, appropriate. Trusted!

## zh aw

#### Media do not report on forecasts, they report on events

Necessitiy of close coordination and cooperation between units of disaster management

Necessity of close coordination and cooperation between disaster management and mass media

Journalists can run wild!



Elements of journalistic disaster coverage well documented Number of empirical and anecdotal evidences

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#### Media do not report on forecasts, they report on events

Information and communication: Investment to generate public acceptance and public trust